



How to install and activate the eSIM on your **Android**

Install it before your trip, and activate it only once you reach your destination

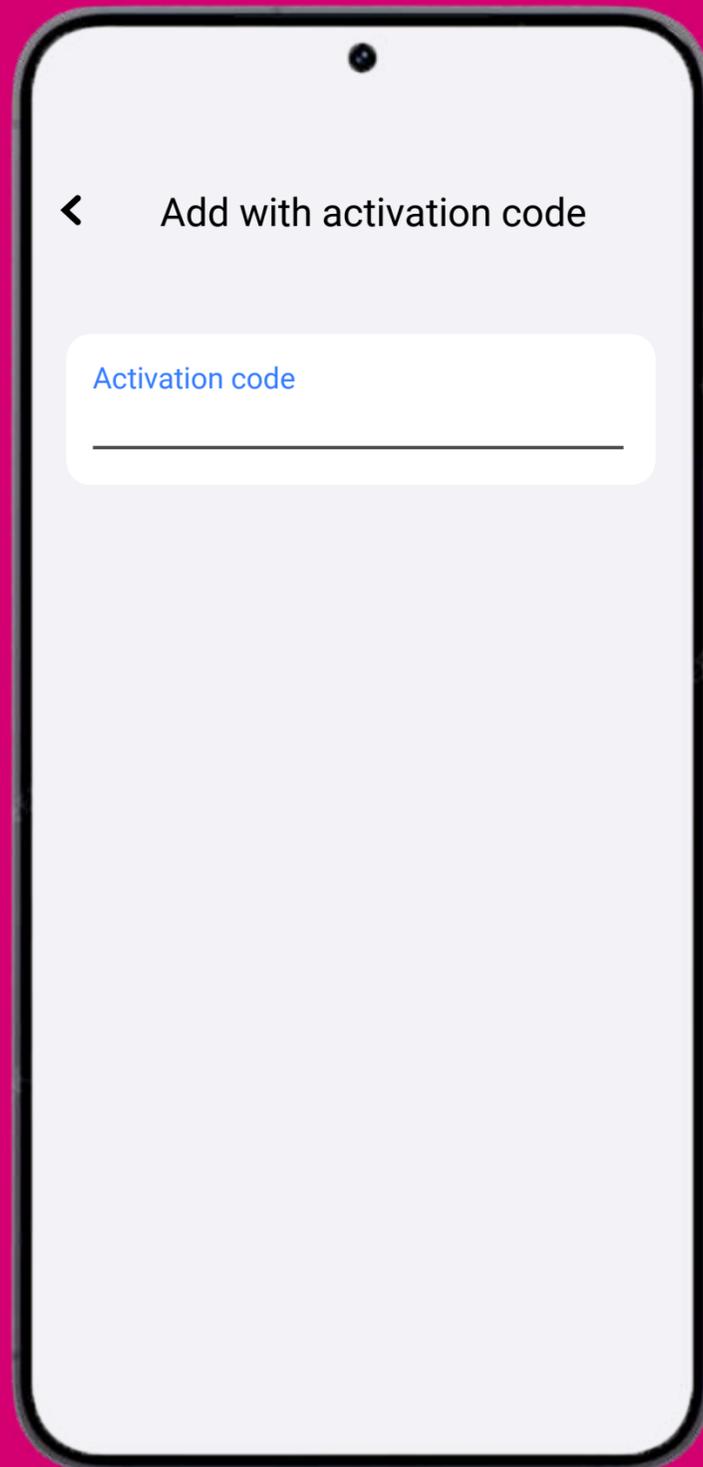
1. Installation

You can install your eSIM in two ways:

- **Manually:** by copying and pasting the installation code that we have sent you by email or that you will find on our website.
- **By scanning the QR code:** you will need another device or a printed version of the code to scan it correctly.

You will find the installation codes both in the email and on the web portal.

We recommend installing your eSIM before your trip, when you have good coverage or are connected to a stable Wi-Fi network.

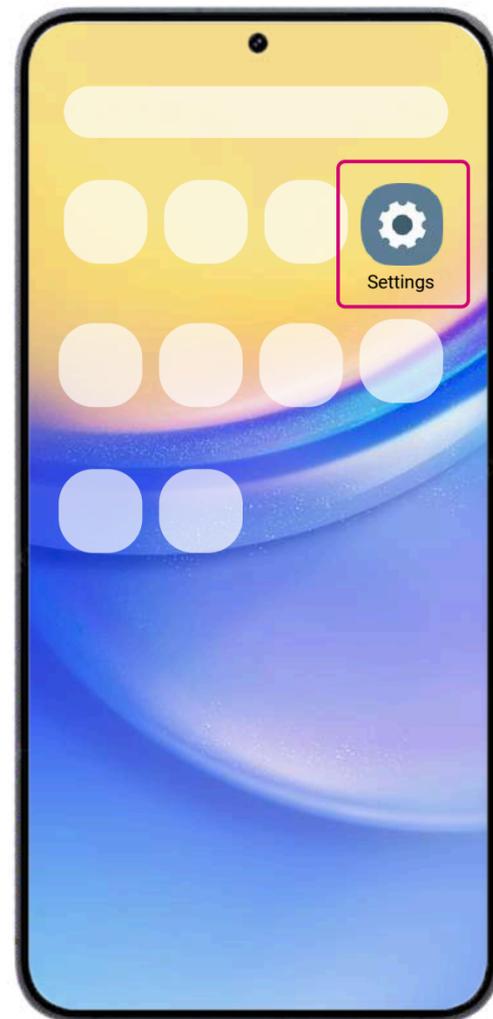


OPTION 1 Installation Manual

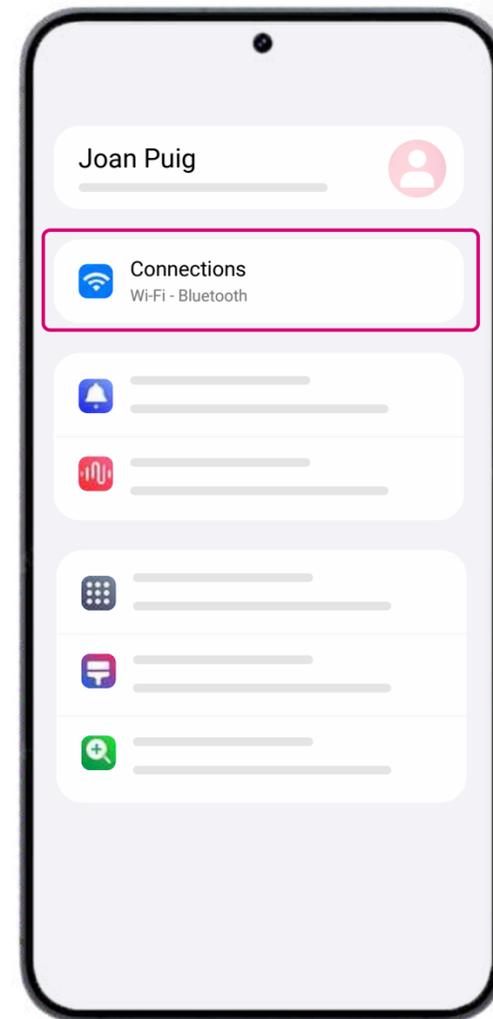
Copy and paste the codes you will find in both your email and on the website. This is the best option if you do not have another device.

OPTION 1

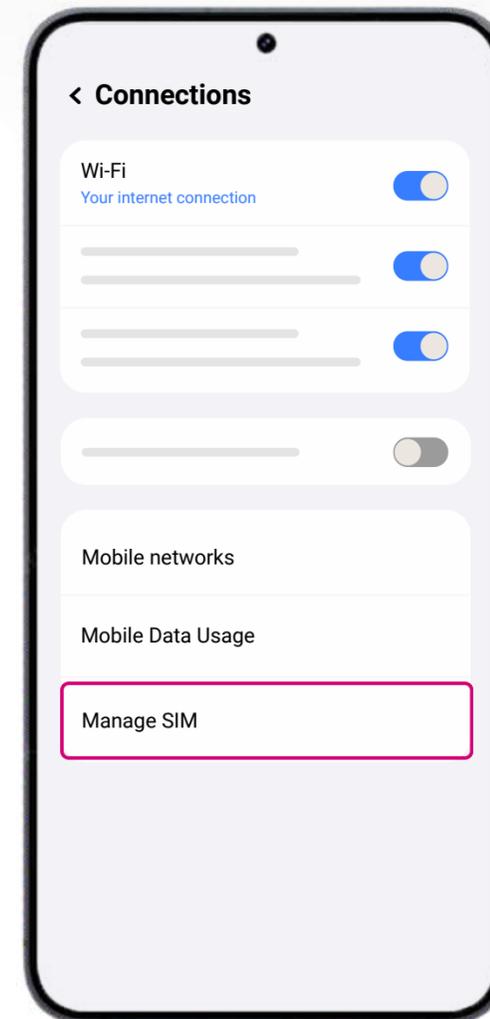
1.1. Manual Installation



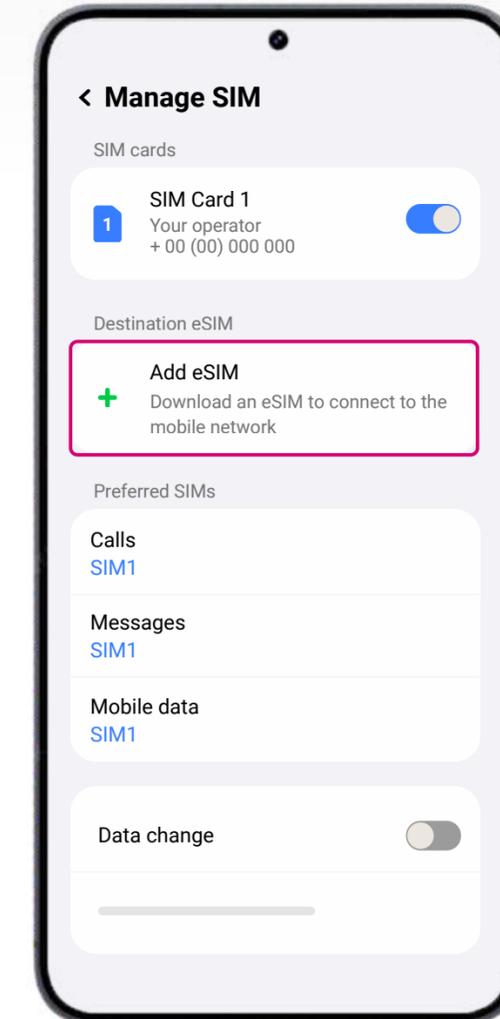
1. Go to **Settings**.



2. Go to **Mobile Data** or **Connections**.



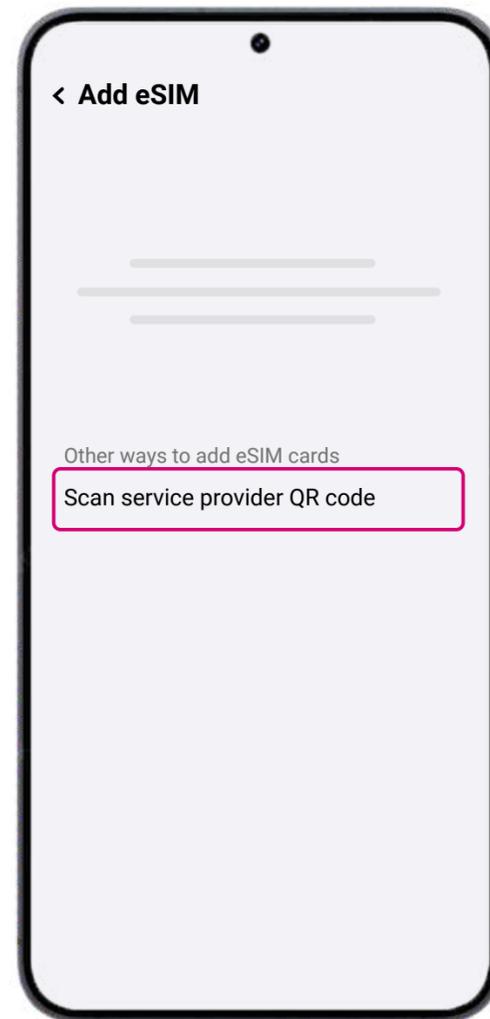
3. Tap **Manage SIM**.



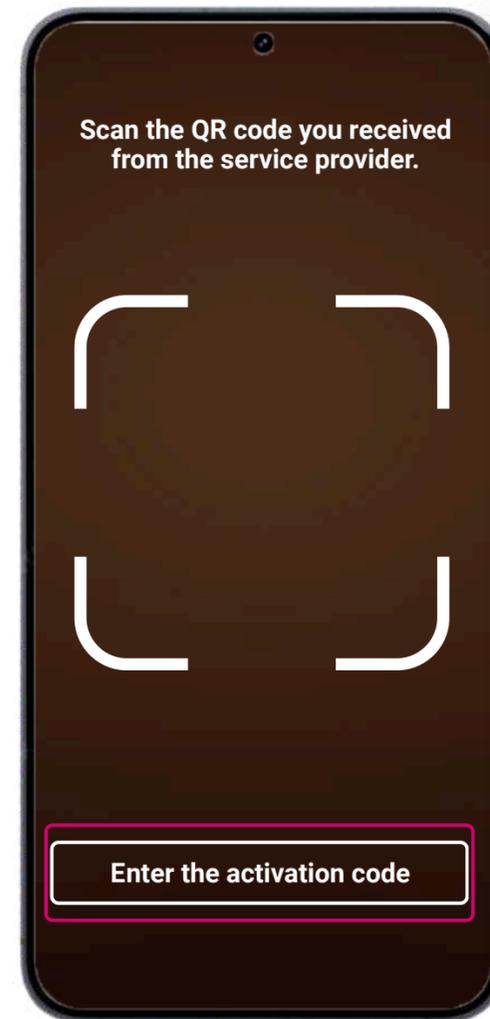
4. Tap **Add eSIM**.

OPTION 1

1.1. Manual Installation



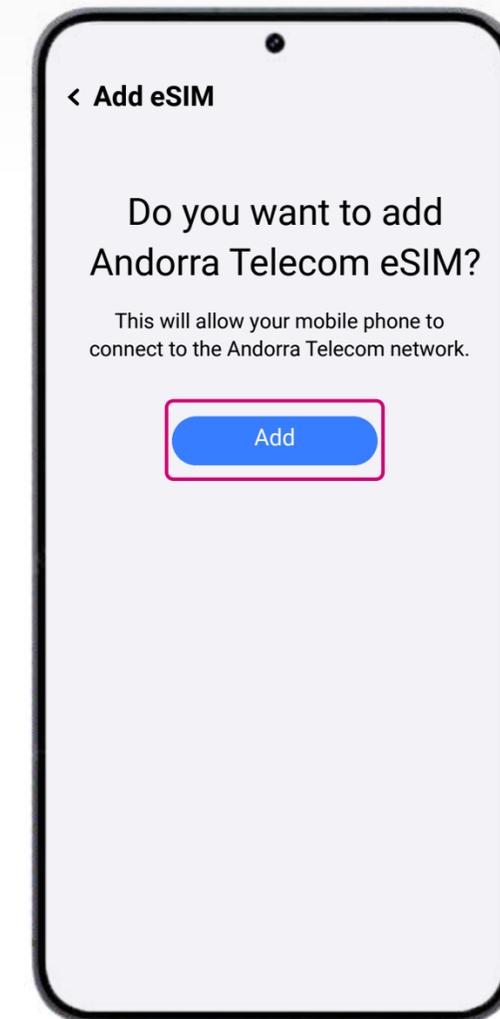
5. Scan the service provider's QR code.



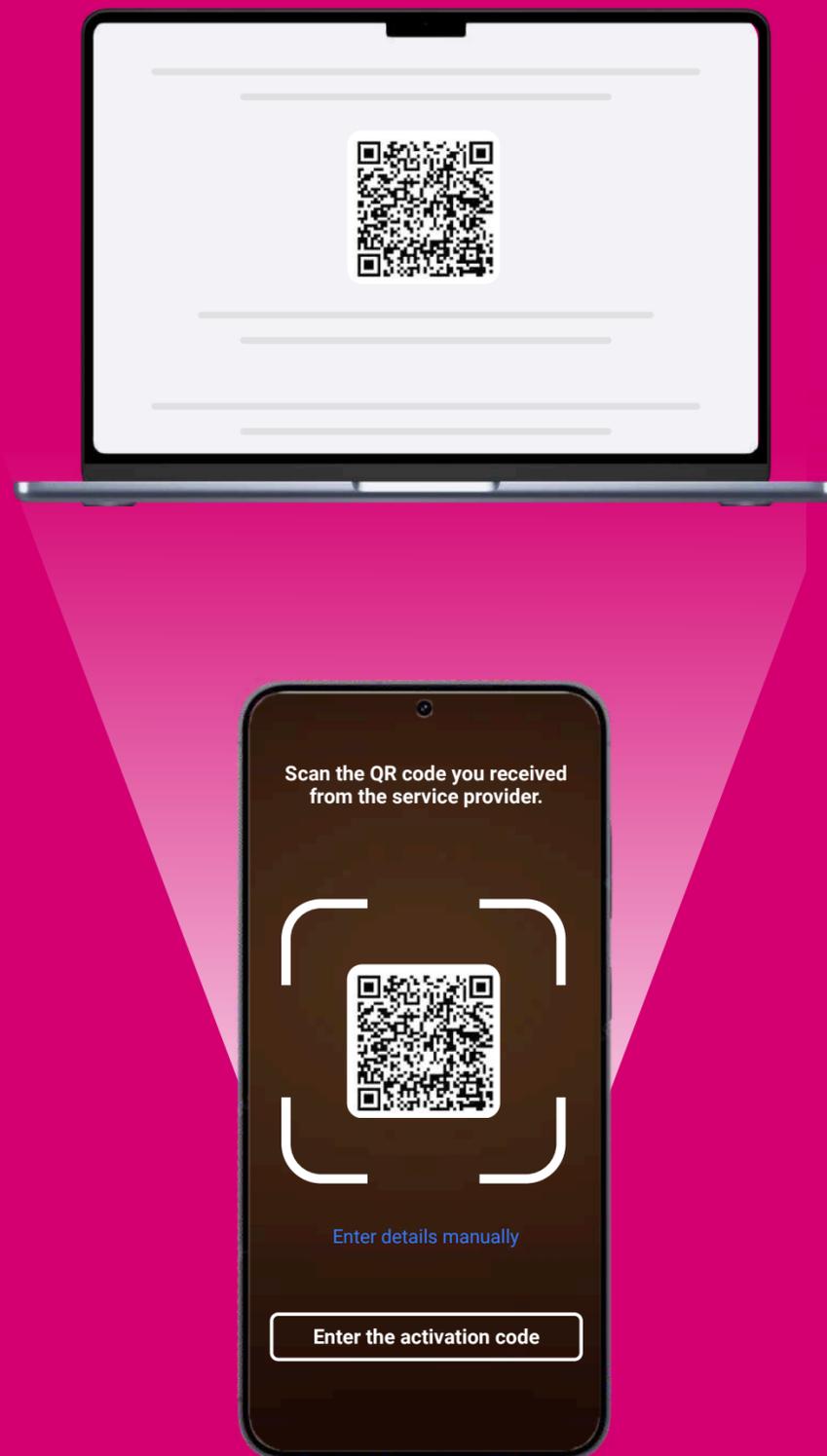
6. Tap **Enter the activation code.**



7. Paste the Andorra eSIM code.



8. Tap **Add** and wait for the eSIM to be installed.

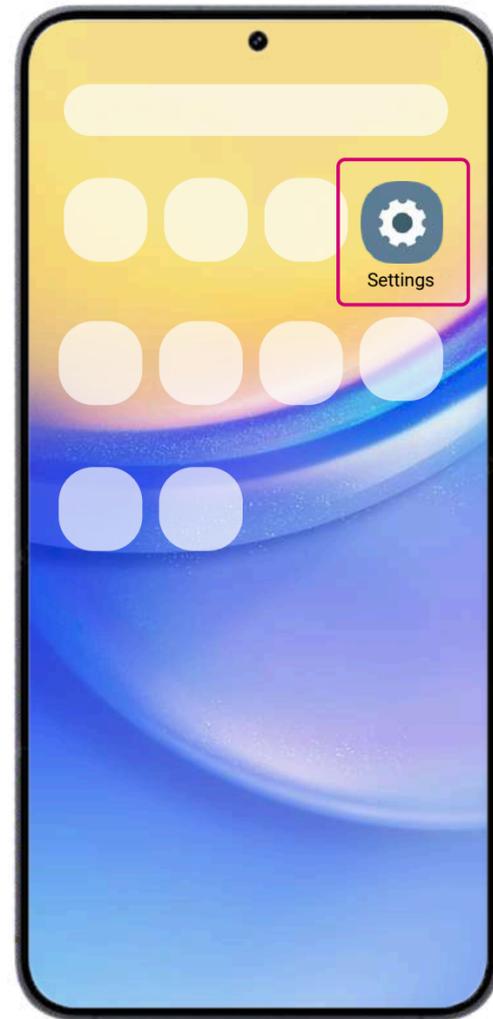


OPTION 2 Installation via QR code

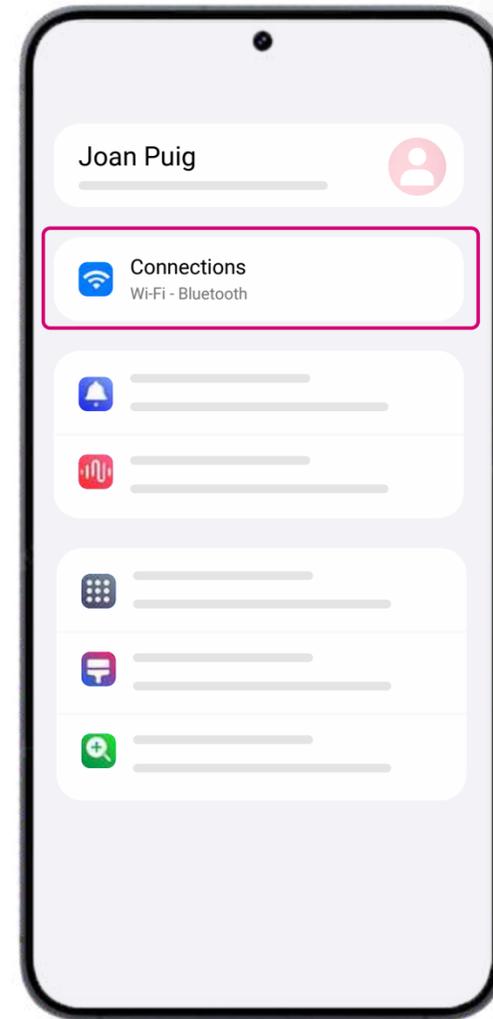
Choose this option if you have the QR code printed or if you can scan it from another device.

OPTION 2

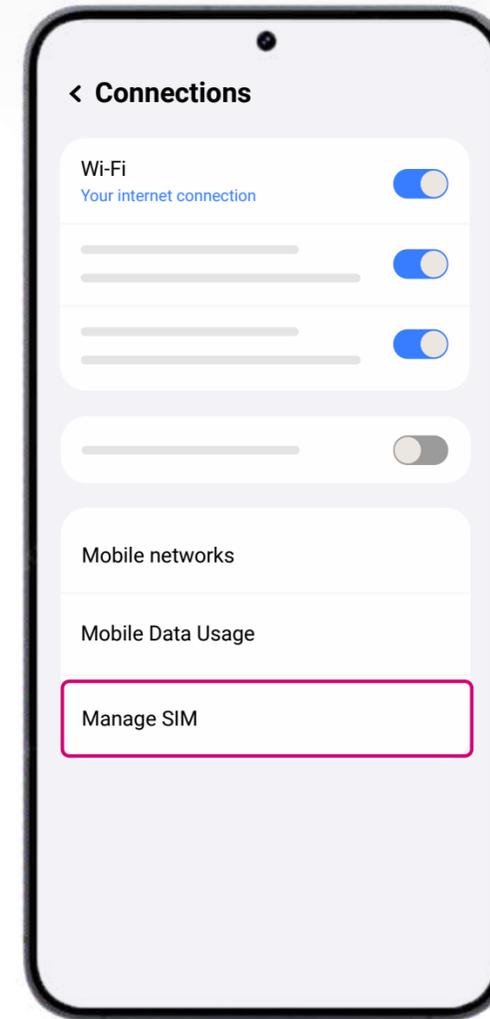
1.1. Installation via QR code



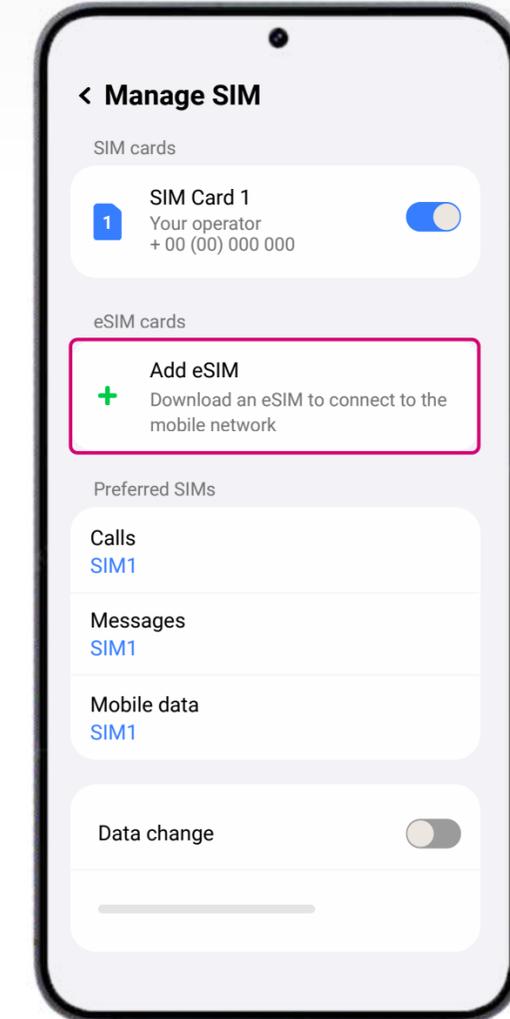
1. Go to **Settings**.



2. Go to **Mobile Data** or **Connections**.



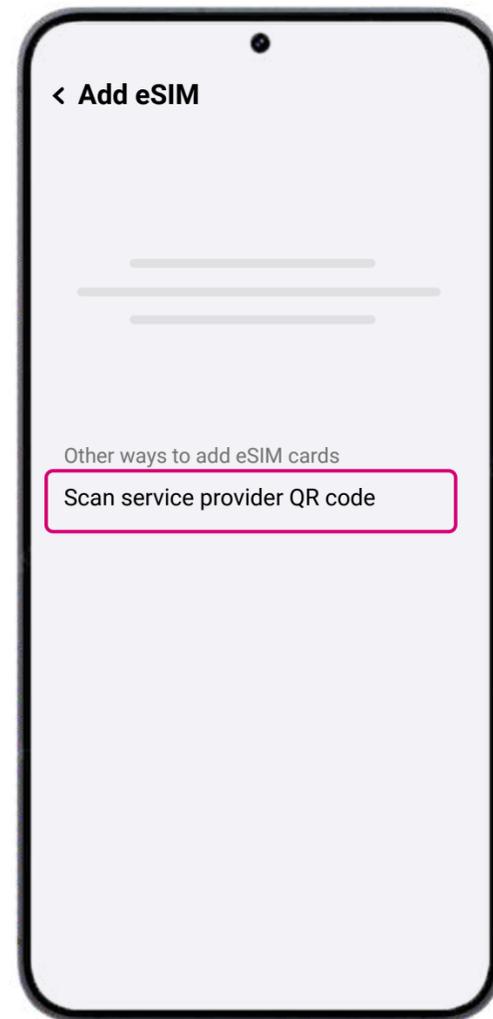
3. Tap **Manage SIM**.



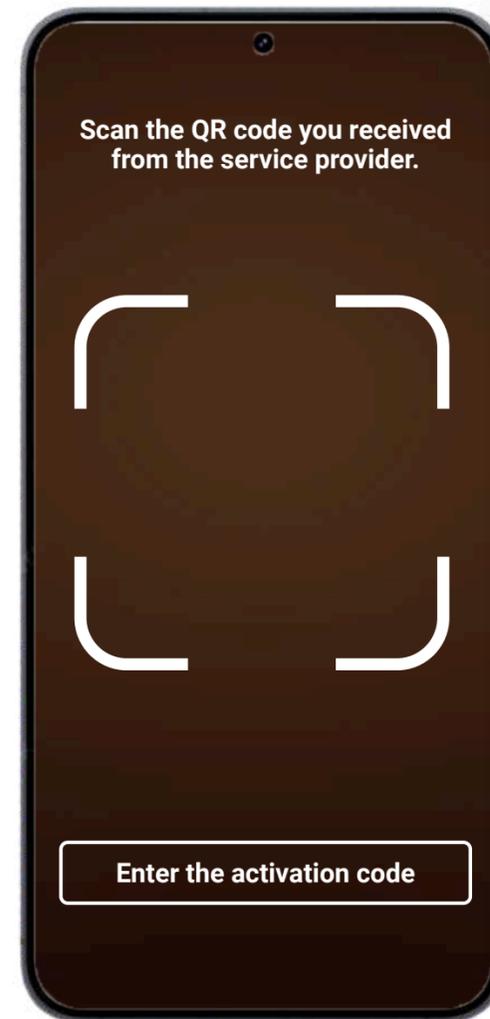
4. Tap **Add eSIM**.

OPTION 2

1.2. Installation via QR code



5. Tap Scan service provider QR code.



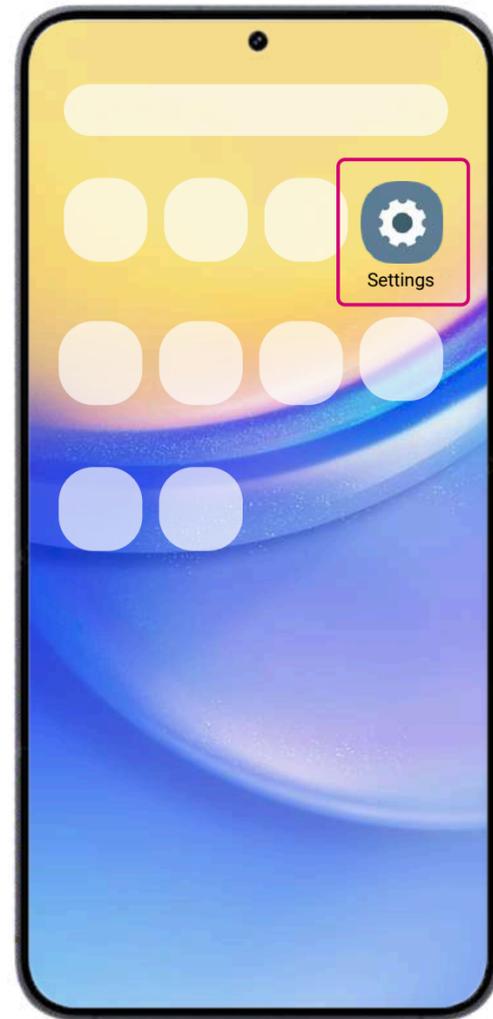
6. Scan the QR code.

2. Activation

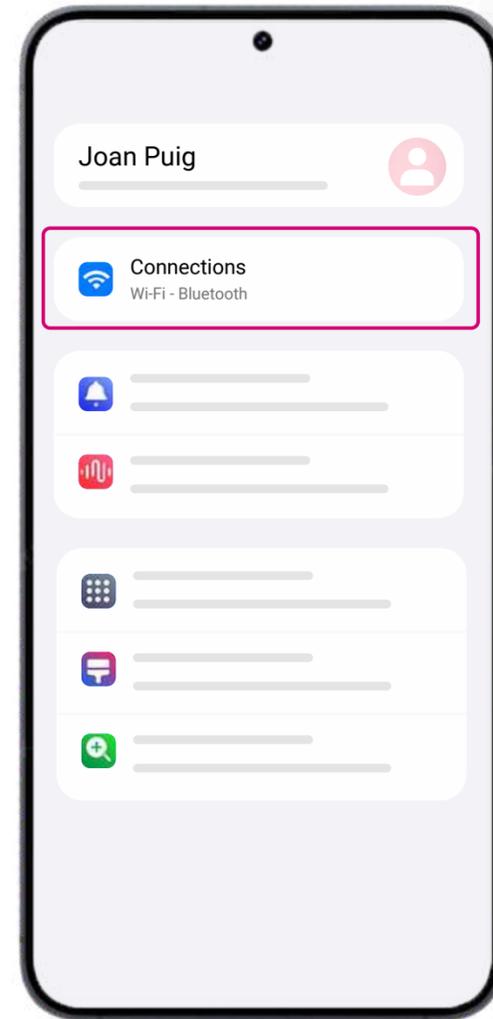
Activate your eSIM only when you have arrived in Andorra.

To avoid unexpected charges from your usual operator, we recommend that you deactivate data roaming on your SIM/eSIM during your stay.

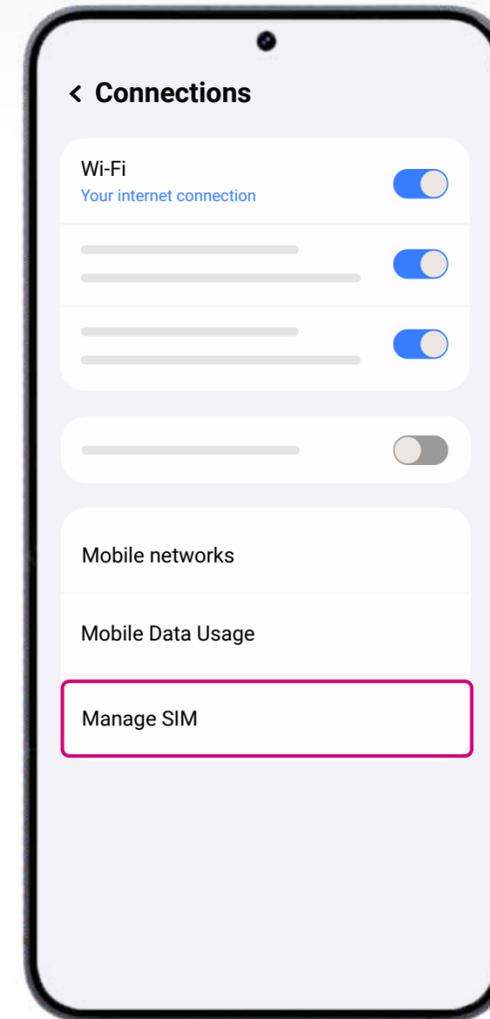
2. Activation



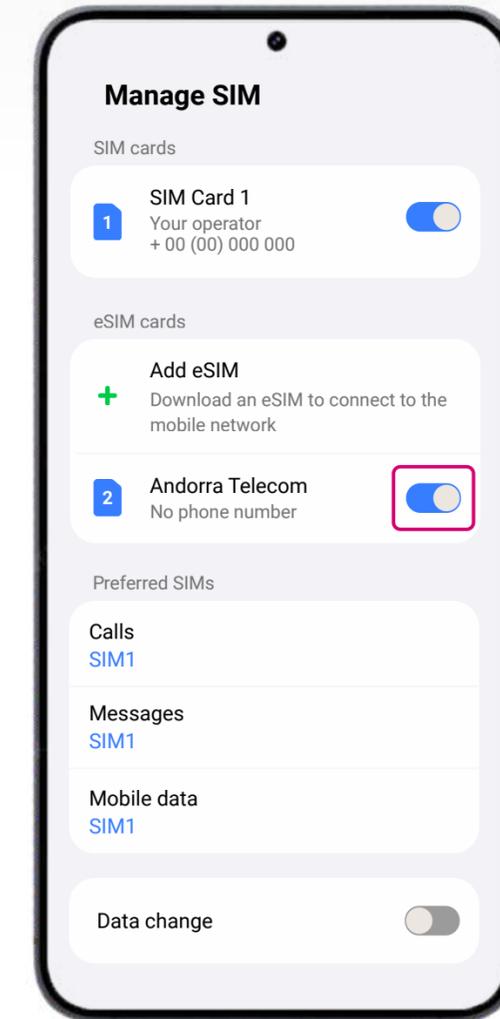
1. Go to **Settings**.



2. Go to **Mobile Data** or **Connections**.

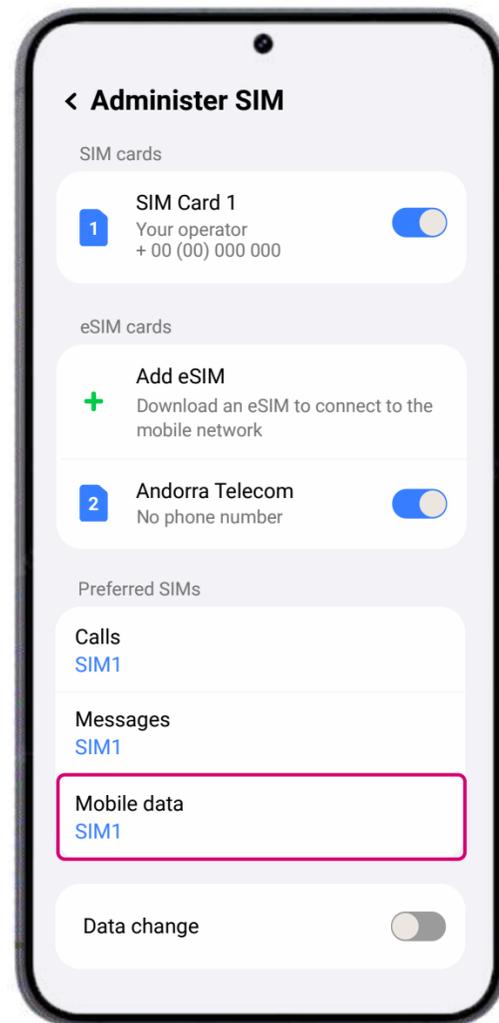


3. Tap **Manage SIM**.

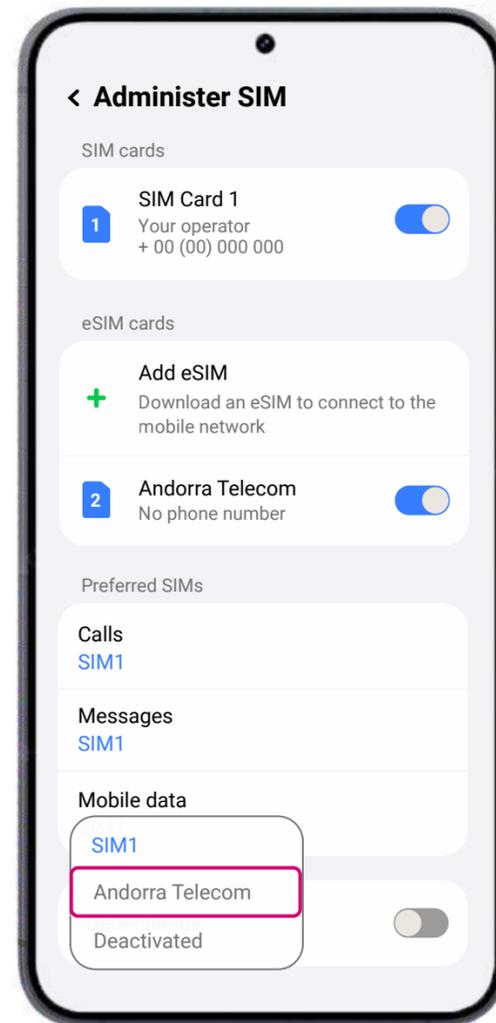


4. Activate the Andorra Telecom eSIM.

2. Activation



5. Tap **Mobile data**.



6. **Select Andorra Telecom** as your data SIM card.

3. Help

If you need support, please consult our [Help Center](#) or contact us through the form provided, and we will respond as soon as possible.

