



How to install and activate eSIM on your iPhone

Install it before your trip, and activate it only once you reach your destination



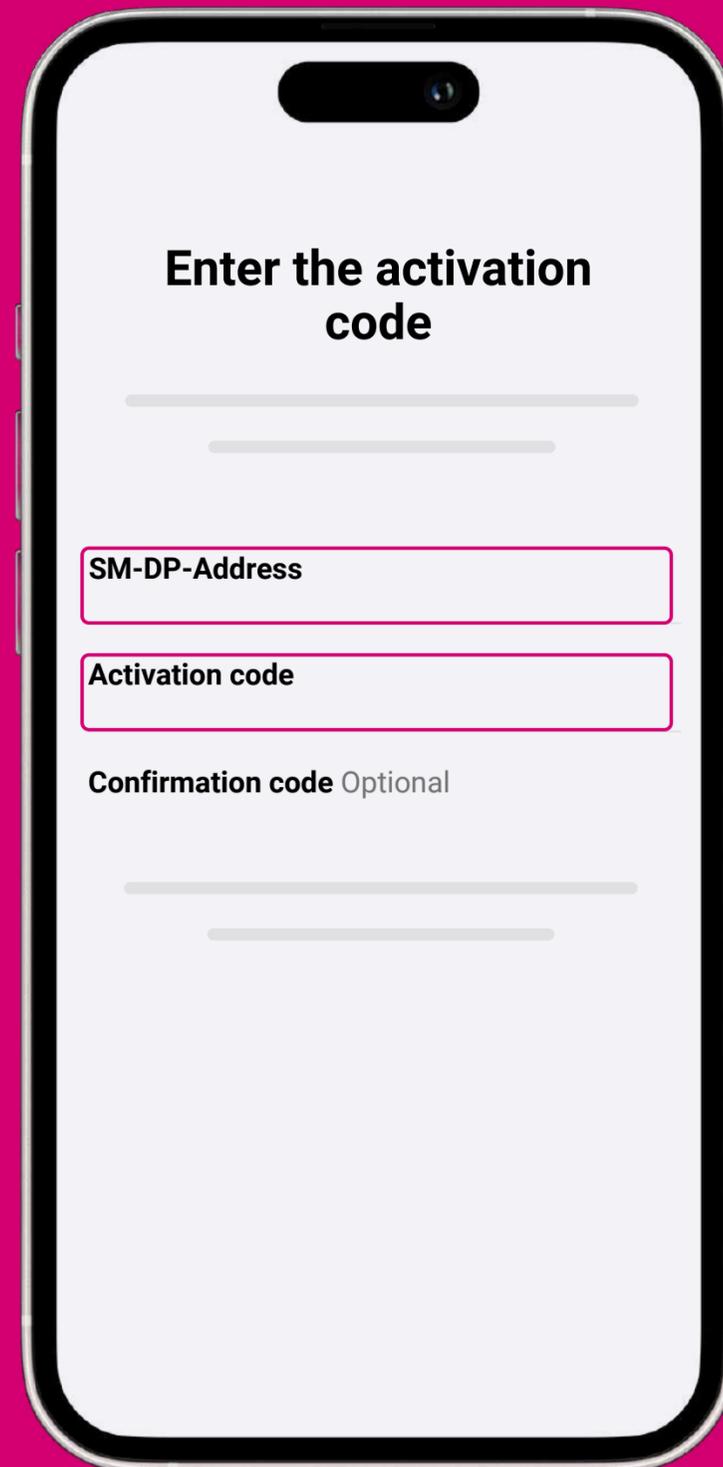
1. Installation

You can install your eSIM in two ways:

- **Manually:** by copying and pasting the installation codes we sent you by email.
- **By scanning the QR code:** you will need another device or a printout of the code in order to scan it.

You will find the installation codes both in the email and on the web portal.

We recommend installing the eSIM before your trip, when you have good coverage or are connected to a stable Wi-Fi network.

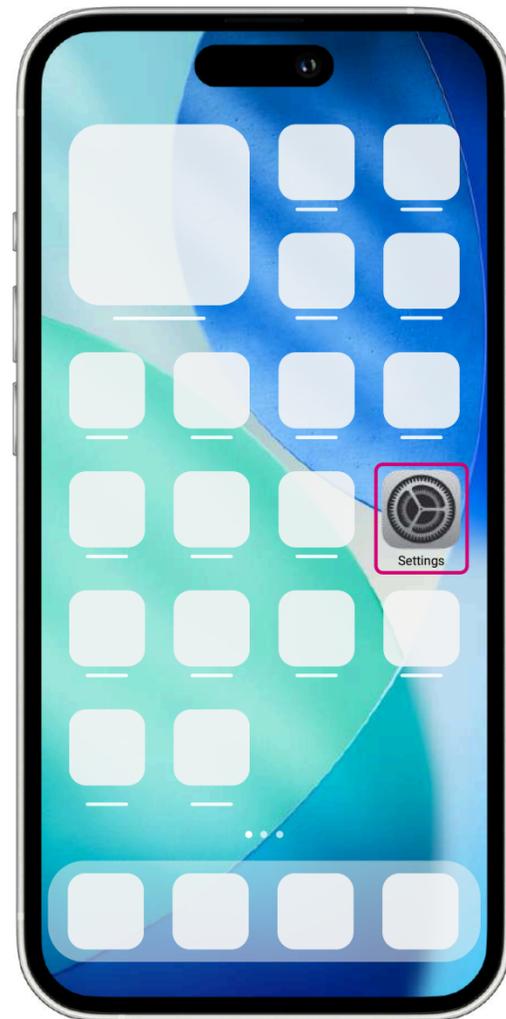


OPTION 1 Manual Installation

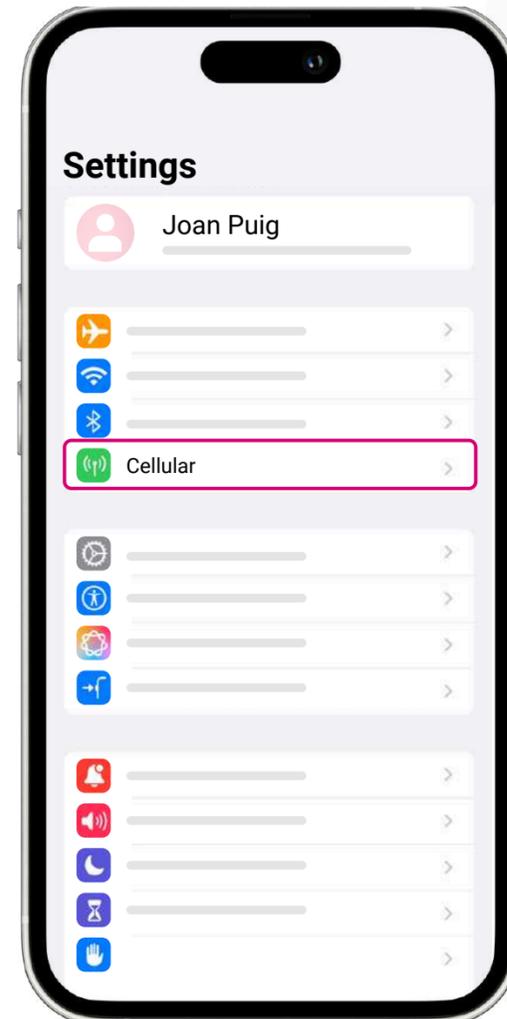
Copy and paste the codes that you will find both in your email and in the web portal. This is the best option if you do not have another device available.

OPTION 1

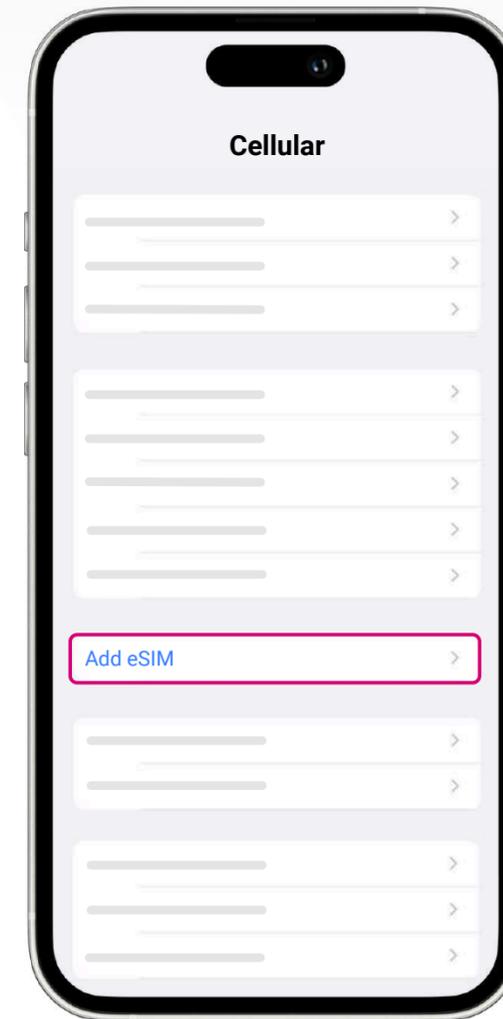
1.1. Manual Installation



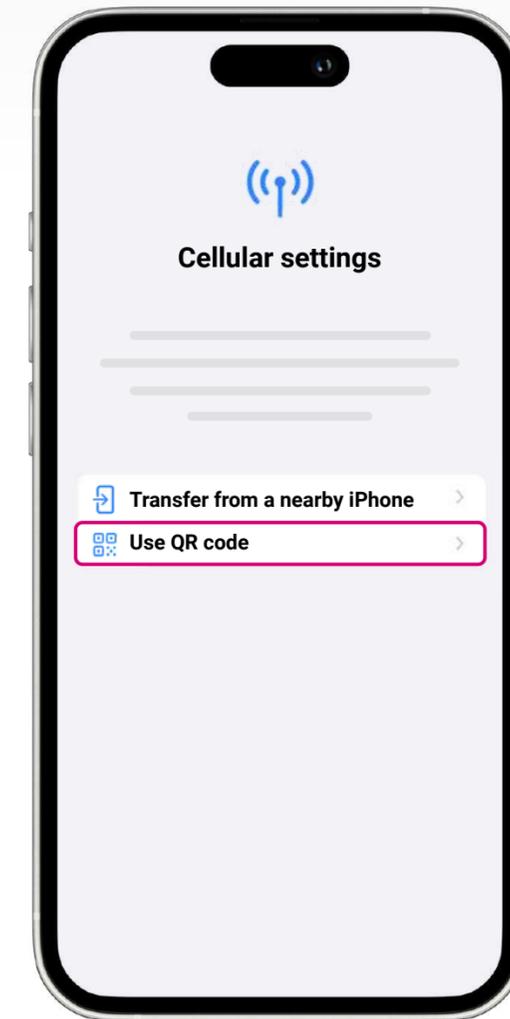
1. Go to **Settings**.



2. Go to **Cellular**.



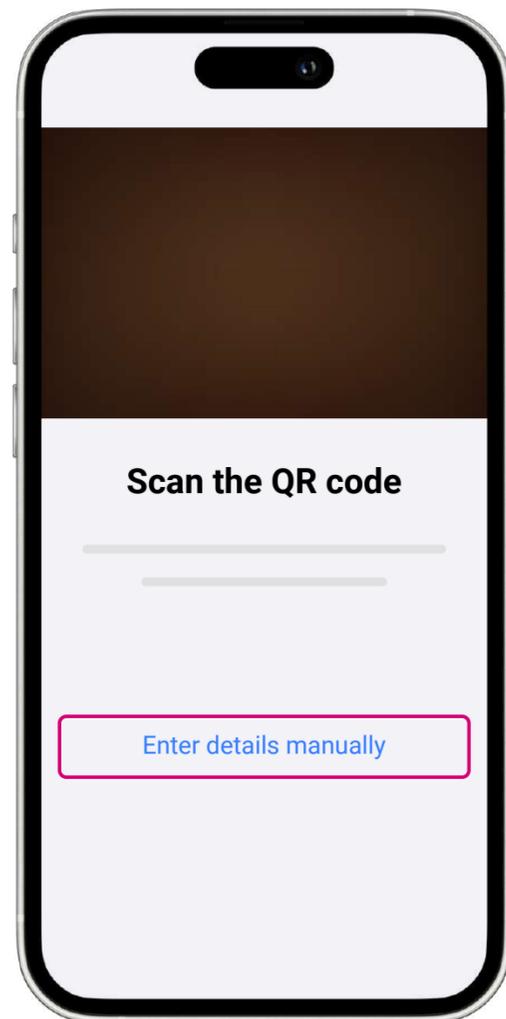
3. Tap **Add eSIM**.



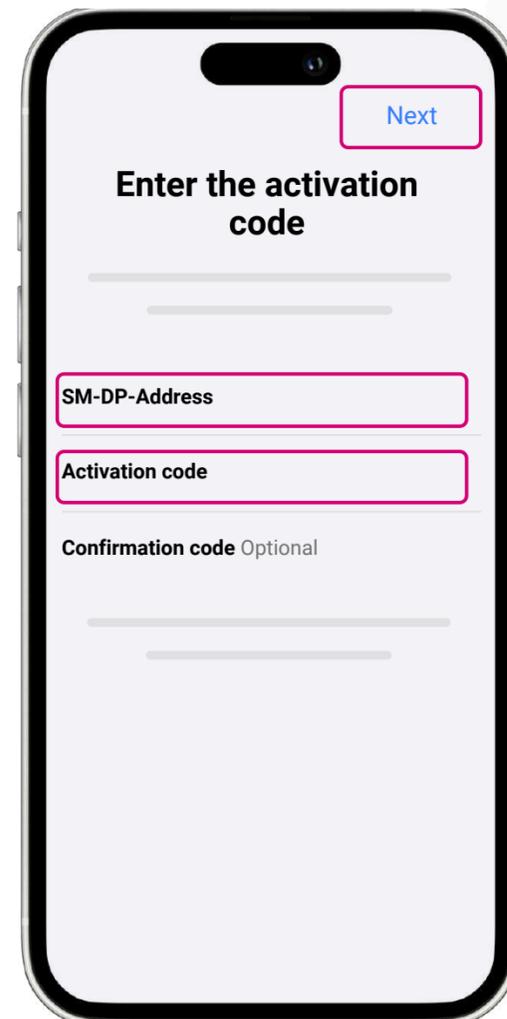
4. Select **Use QR Code**.

OPTION 1

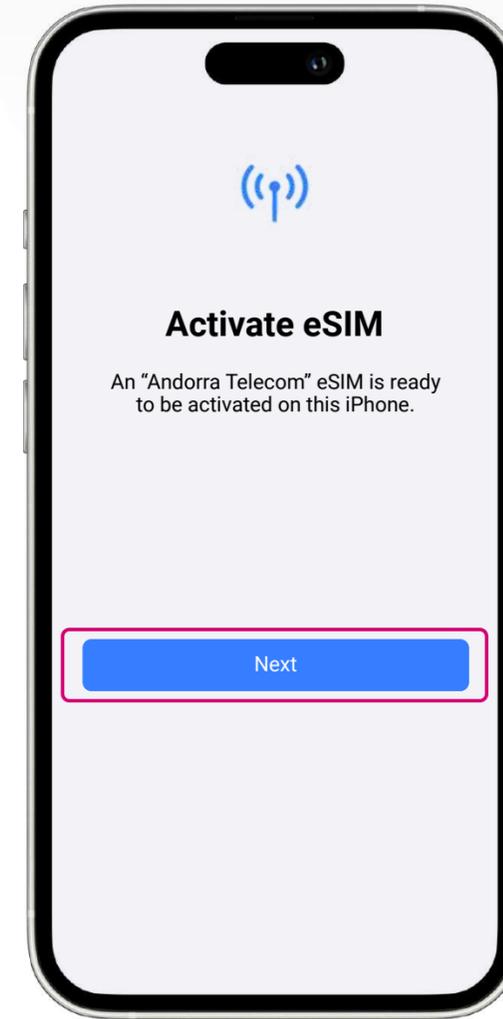
1.1. Manual Installation



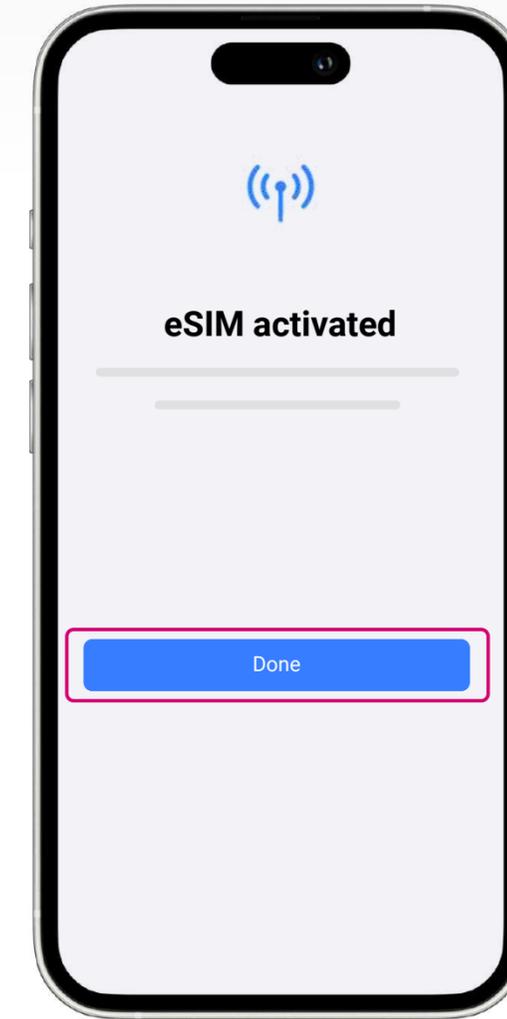
5. Tap **Enter Details Manually**.



6. **Paste the codes** and tap **Next**.



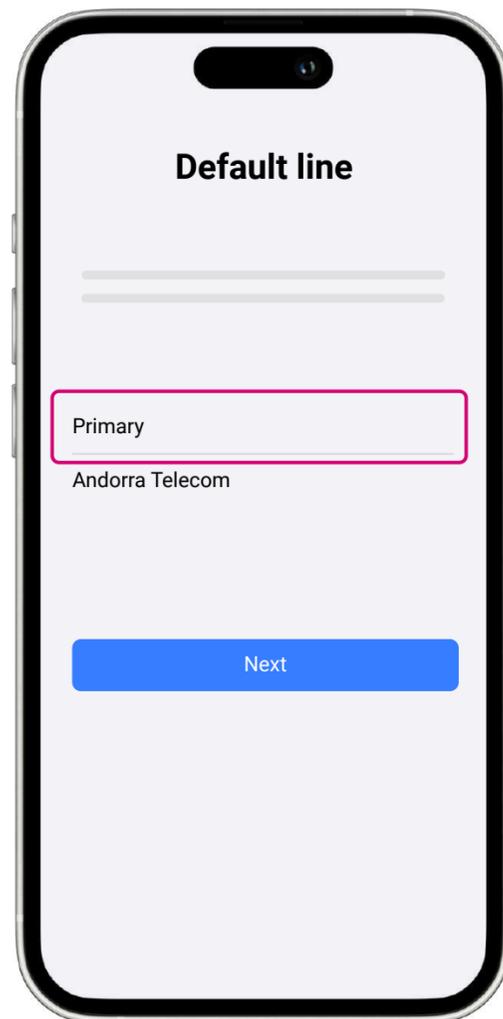
7. Tap **Next** and wait.



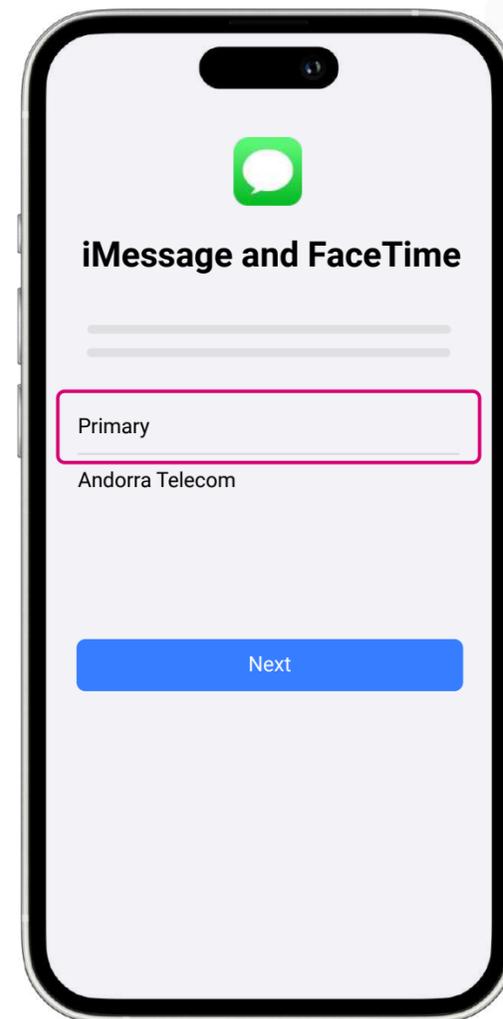
8. The installation is complete. Tap **Done**.

OPTION 1

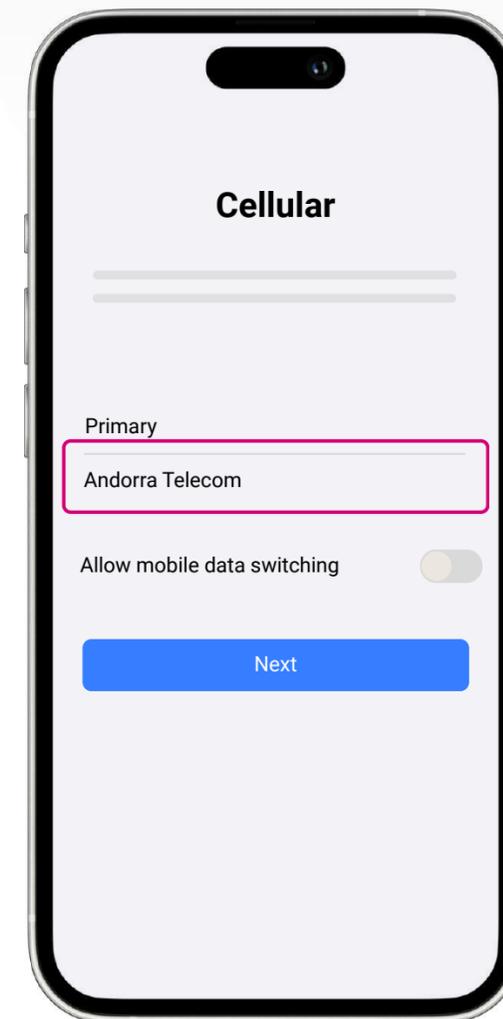
1.1. Manual Installation



9. **Select Primary as the default line** and tap Next.



10. **Select Primary as your line for iMessage and FaceTime** and tap Next.



11. **Select Andorra Telecom as a data line** and tap Next.



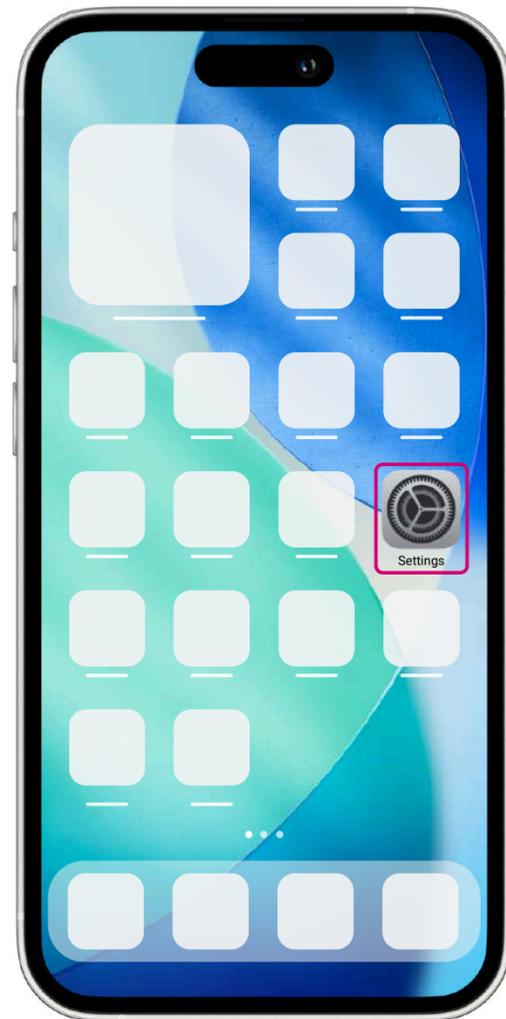
OPTION 2

Installation via QR code

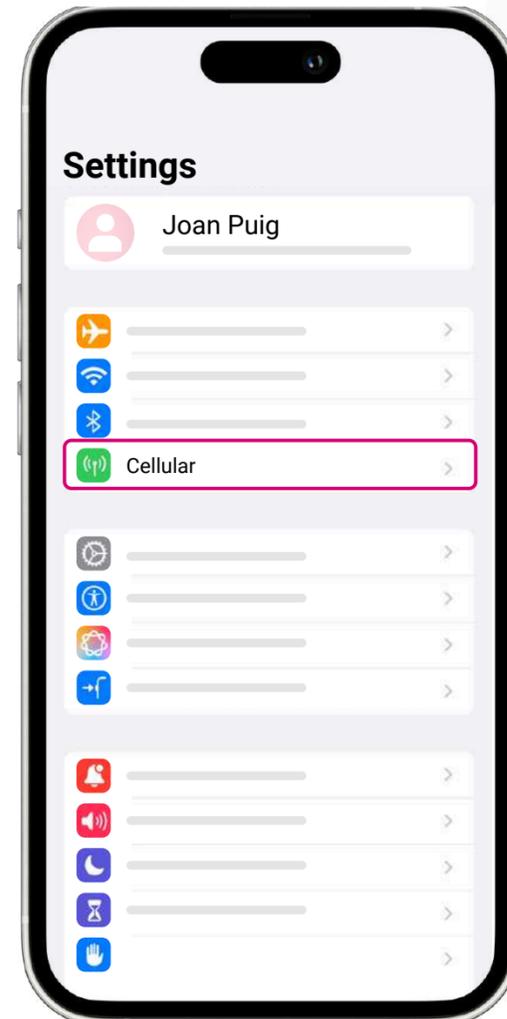
Choose this option if you have the QR code printed or displayed on another device, so you can scan it with your iPhone.

OPTION 2

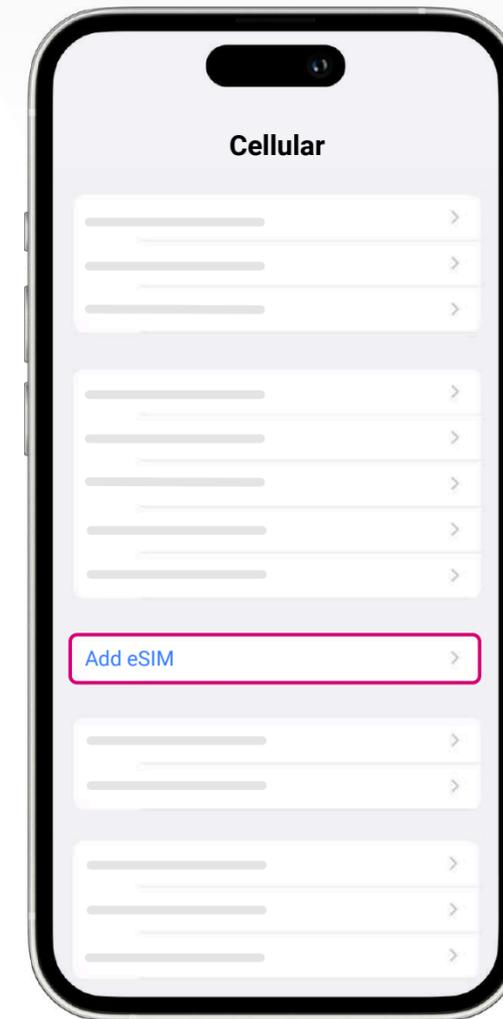
1.2. Installation via QR code



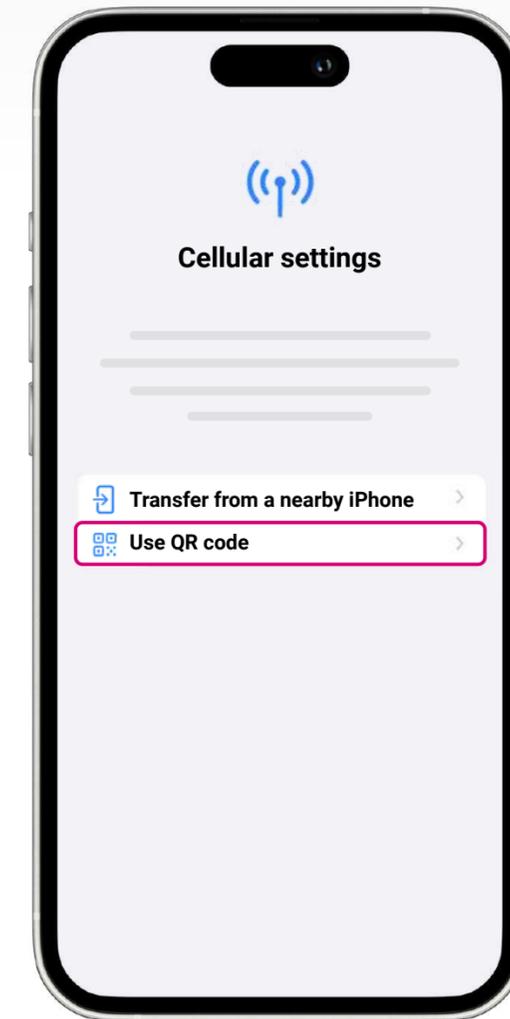
1. Go to **Settings**.



2. Go to **Cellular**.



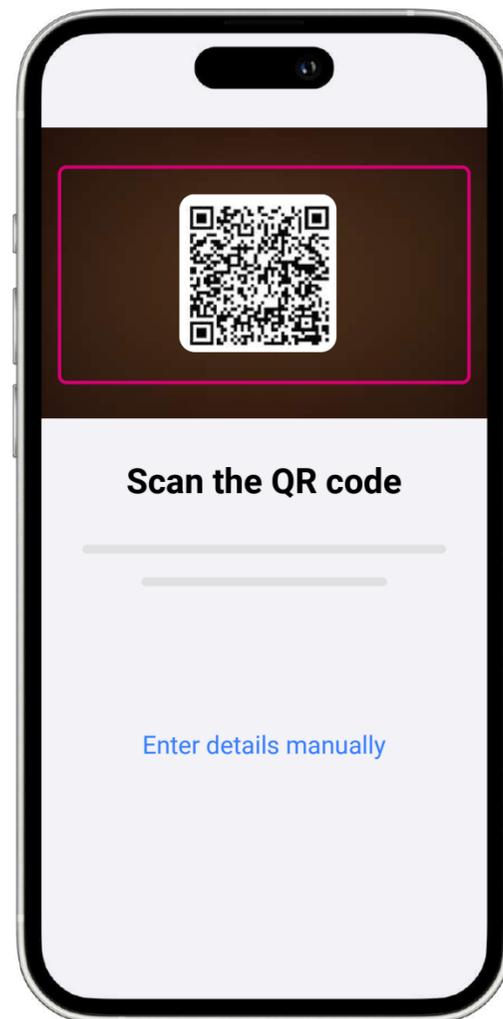
3. Tap **Add eSIM**.



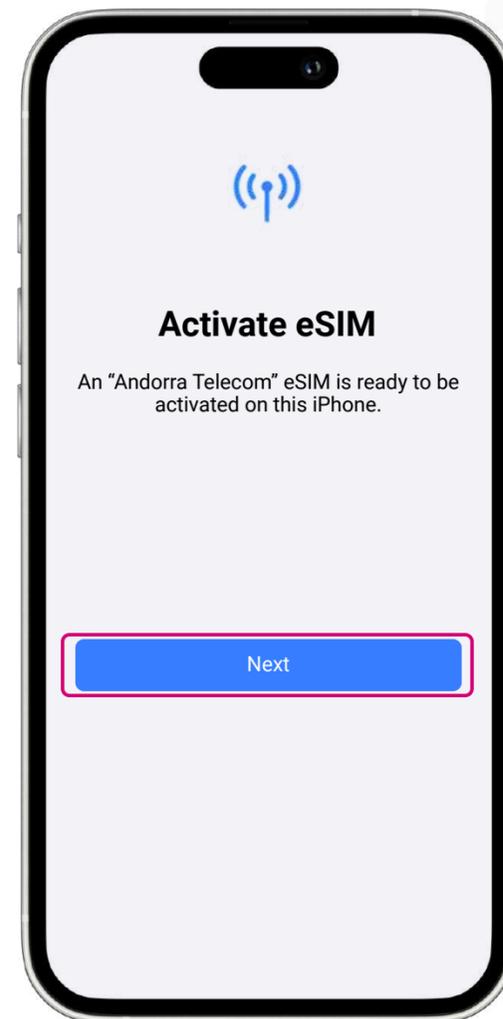
4. Select **Use QR Code**.

OPTION 2

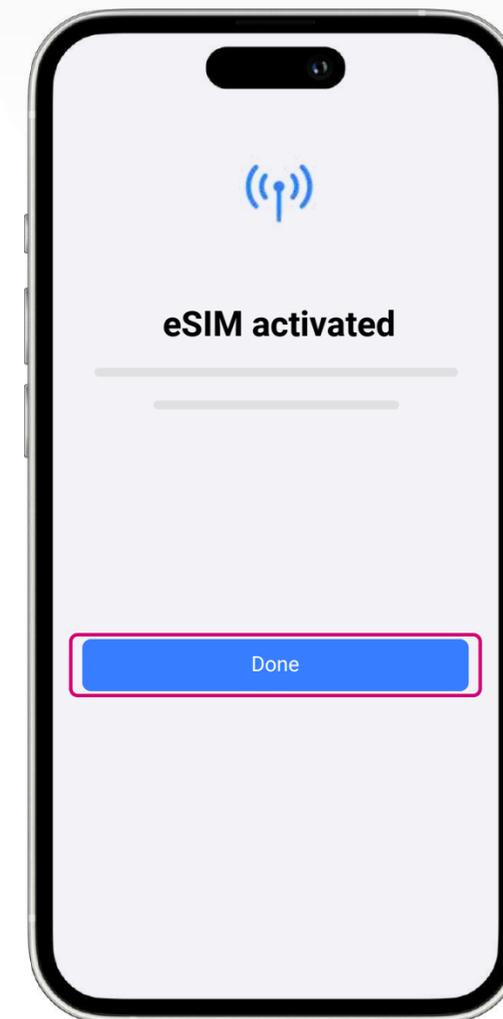
1.2. Installation via QR code



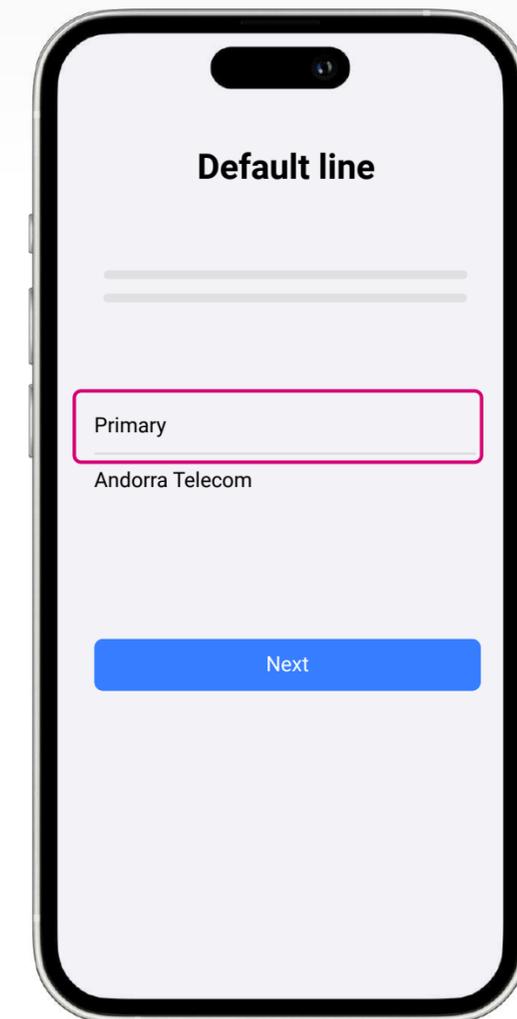
5. Scan the **QR code**.



6. Tap **Next** and wait.



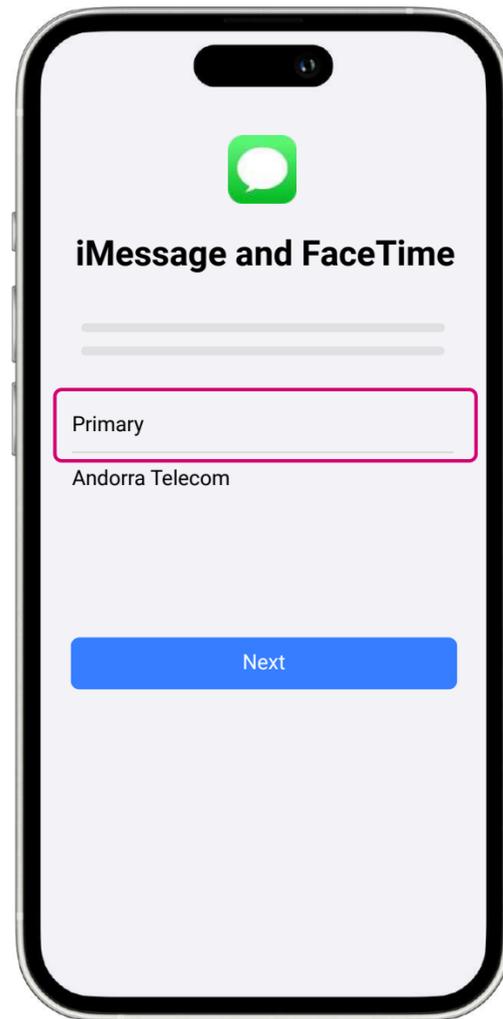
7. The installation is complete. Tap **Done**.



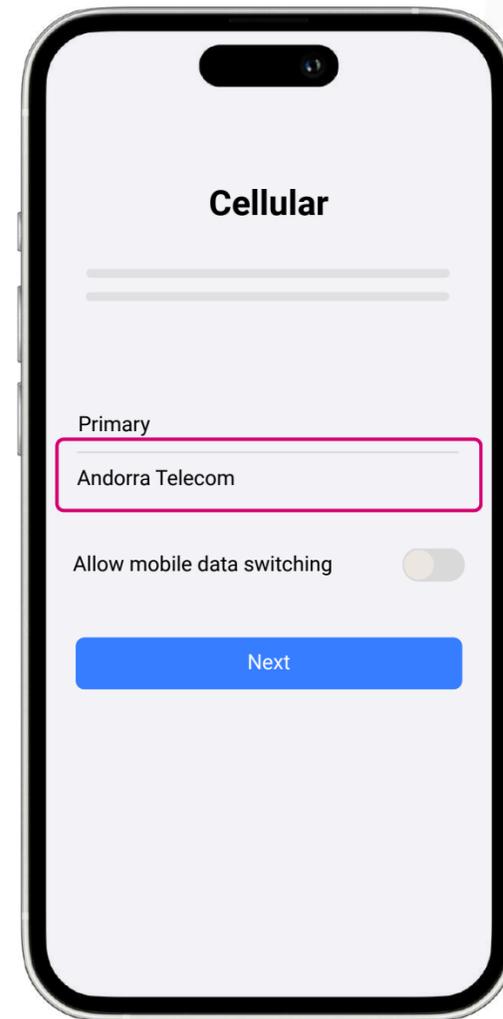
8. Select **Primary** as the default line and tap **Next**.

OPTION 2

1.1. Installation via QR code



9. Select **Primary as your line for iMessage and FaceTime** and tap Next.



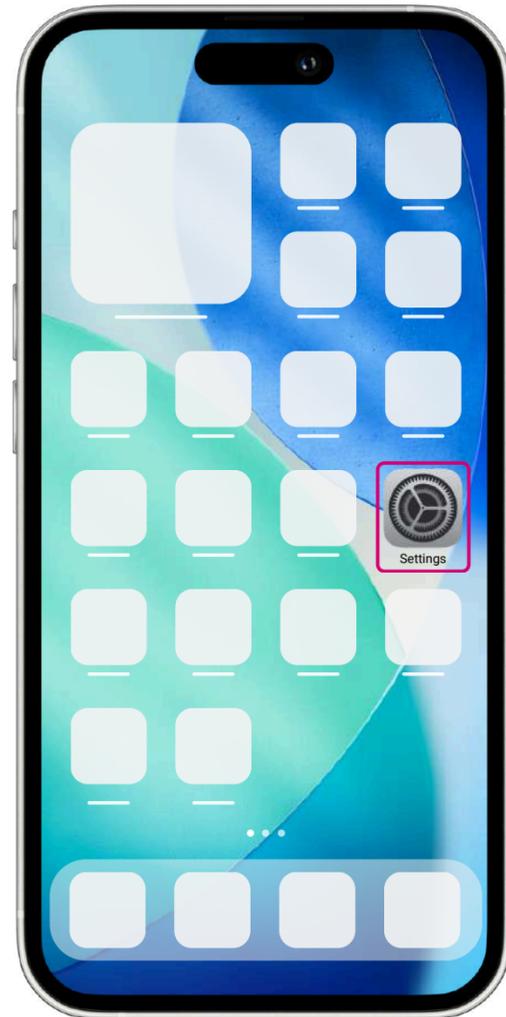
10. Select **Andorra Telecom as a data line** and tap Next.

2. Activation

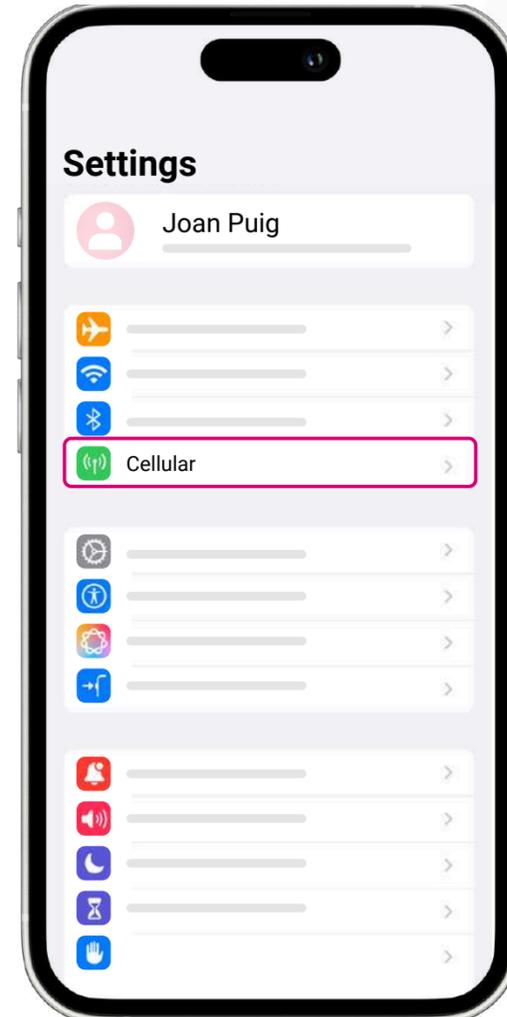
Activate your eSIM only after you arrive in Andorra.

To avoid unexpected charges from your regular mobile operator, we recommend that you disable data roaming on your other SIM/eSIM during your stay.

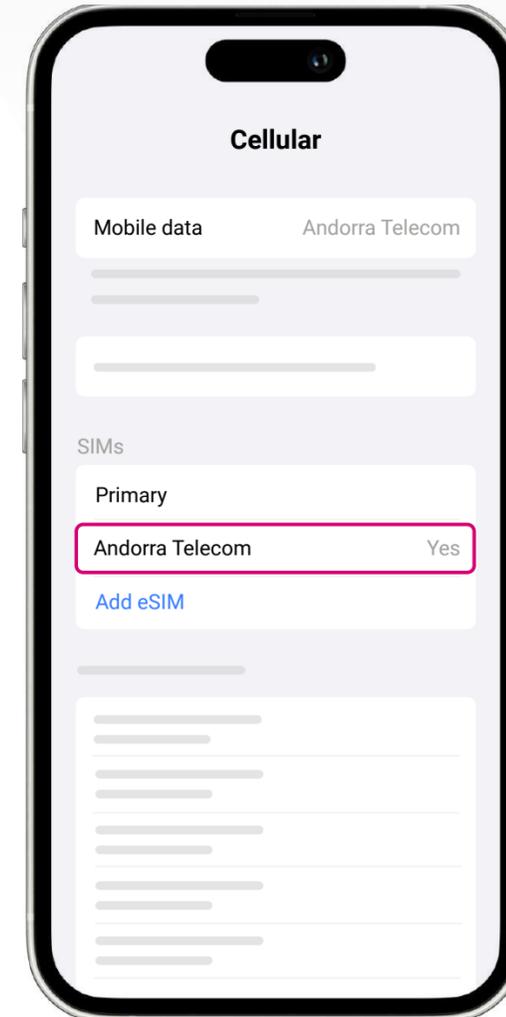
2. Activation



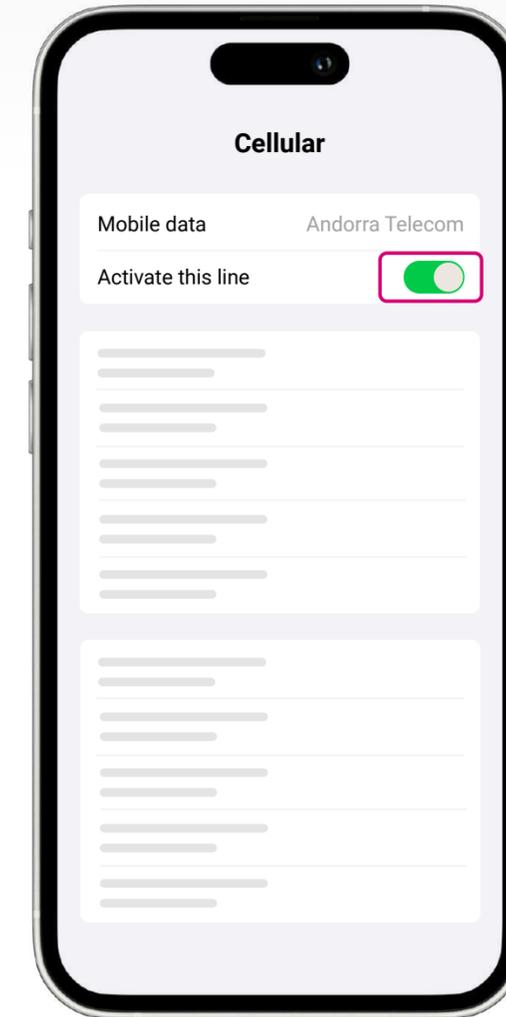
1. Go to **Settings**.



2. Go to **Cellular**.



3. Select the Andorra Telecom eSIM.



4. Activation completed.

3. Help

If you need support, you can consult our [Help Center](#) or contact us through the form provided and we will respond as soon as possible.

